



Instructions for returning ABEM products

(Repair, upgrading, calibration etc.)

When you send the equipment:

If you send the goods from outside the European Union a proforma invoice **must** accompany the goods. It shall contain:

- Type of instrument
- Serial number
- The text "Goods for repair. Temporary importation to Sweden."

It must also be stated in the proforma invoice a suitable goods value. Please note that the value of used equipment should be considerable lower than the value of a corresponding new equipment. This is very important, otherwise unnecessary import duties and local taxes are charged by the Swedish customs.

Each delivery is charged by fees such as:

- Terminal fee
- Customs declaration
- Transport from the airport to ABEM
- Forwarder's administration fee.

These fees will be invoiced at cost.

Fault Description

It is necessary that you put a fault description for the instruments inside the box, please use our standard form found on page 3. This is to avoid the delay that probably will occur if we don't have the information we need to make the repair.

It is important that the fault description is enclosed even if you have informed us earlier about the repair.

Note: Detailed return address and instructions is vital for a swift return of goods after service.

ABEM Instrument AB	Phone	E-mail	Bank
Allén 1	+46 8 564 88 300	sales@abem.se	Svenska Handelsbanken
S-172 66 Sundbyberg	Fax	Internet	Stockholm
Sweden	+46 8 28 11 09	www.abem.se	Sweden

ABEM INSTRUMENT AB



The following addresses shall be used:

By COURIER:

ABEM Instrument AB
Allén 1
S-172 66 SUNDBYBERG
SWEDEN
Phone: +468 564 88 300
Fax: +468 28 11 09

By AIRFREIGHT:

ABEM Instrument AB
c/o Agility AB
Box 73
S-190 45 STOCKHOLM-ARLANDA
SWEDEN
Fax: +468 797 88 97

Notify:

ABEM Instrument AB
Allén 1
S-172 66 SUNDBYBERG
SWEDEN
Fax. +468 28 11 09

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ABEM INSTRUMENT AB



Service notification

Type of instrument/product:

Serial number:

Company (including address):

Return Address:

Contact Person:

Tel:

Fax:

E-mail:

The instrument is returned for:

Repair

Experienced problems with instrument:

Upgrade

Needed Upgrade:

Calibration

Notes by ABEM:

RMA-no:

Arrival Date:

ABEM Instrument AB
Allén 1
S-172 66 Sundbyberg
Sweden

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+46 8 564 88 300
Fax
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